

## 1. LNSP Case Processing Timelines

a. Once the applicant's case is submitted to the LNSP portal, we action them by order of receipt; generally, within that same business day. Once it's determined that the packet is free of errors or not missing information, we then forward the cases to the BfV at the end of the day. The BfV can then conduct the required multi-faceted investigation.

b. Average length of investigation for **"Completed"** results:

- 1 week to 8 weeks for 85% of cases
- 9 weeks – 52 weeks for 10% of cases
- 1 year for 5% of cases

c. Average length of investigations for **"See Security Manager"** results:

- 4 months – 8 months for 70% of cases
- 8 months – 11 months for 10% of cases
- 12 months – 5% of cases

## 2. General Information:

a. For any cases processing for over a year from the **"Modified On"** date, the case will be manually rejected by G2 LNSP managers. If a LNSP check is still required for the applicant, a new case with updated documents will need to be submitted.

b. "Completed" background checks based off incorrect PII (wrong date of birth, name misspelled) **"invalidates"** the background check results; this means a new background check is required.

c. Once the case status reflects as **"Processing"** in the LNSP Online System, the USAREUR-AF LNSP team **cannot "Influence"** or **"Expedite"** the background check to receive results. The LNSP account holders sees the same processing status as the USAEREUR-AF G2 LNSP Managers.